Your Name

Your Address

Your Phone Number

Your Email Address

Date

The Honorable Name Of Senator/Assembly

Address of Senator/Assemb

Albany, NY ZIP CODE

RE: Opposition to Proposed NYSEG Rate Hikes and Current Utility Costs

Dear Senator/Assemblyman

I am writing to you as a constituent and a customer of New York State Electric & Gas (NYSEG). My utility bills have [doubled/tripled/increased significantly] in recent months, placing a severe financial burden on my household [or small business].

Currently, my monthly electric bill is , $ which is unsustainable and often exceeds my other essential living expenses. The proposed rate increases—including the 35% hike in electric delivery rates and nearly 40% for natural gas—are unacceptable, particularly when many families are already struggling to make ends meet.

I urge you to take immediate action:

- **Oppose the rate hike proposal** pending before the Public Service Commission (PSC)and advocate for ratepayer protections to ensure affordability and transparency.
- **Demand transparency and accountability;** hold NYSEG accountable for providing clear explanations and reasonable service to customers regarding their billing practices, specifically inaccurate or estimated, rather than actual, meter readings.
- **Investigate the high delivery rates,** launch or support an investigation into NYSEG's recent billing practices and rate structures and ensure they are not unjustly profiting at the expense of residents.

NYSEG's customer service is often difficult to reach, and responses to billing inquiries are vague or unhelpful. Rate hikes without transparency, poor communication, and a lack of accountability are unacceptable from a utility provider.

Utility services are essential — not luxuries. New Yorkers deserve fair pricing, transparency, and reliable service from a company that holds a monopoly over such a critical resource.

Thank you for your attention to this matter. I hope you will take swift and meaningful action to address this growing concern.

I am asking you to stand up for your constituents and fight against these unreasonable costs. We need affordable, reliable energy, not crippling utility bills.

Sincerely,

Your Name